# **Customer Service Agreement**

Effective Date: 05/13/2019	
	ARTS VISION CENTER INC ("we," "us," "our," or "Arts of Optics")
Customer (referred to as "you" or "your")	Contractor

#### 1. Overview

This Customer Service Agreement ("Agreement") governs your use of the services provided by Arts of Optics, including but not limited to the purchase of eyewear and related products. By accessing our website or using our services, you agree to be bound by the terms and conditions set forth in this Agreement. If you do not agree with these terms, please do not use our services.

### 2. Online Store Terms

By using our services, you represent that you are of legal age in your state or province of residence. You agree not to use our products or services for any illegal or unauthorized purposes and to comply with all relevant laws, including copyright laws.

A breach of these terms may result in the immediate termination of your services.

### 3. General Conditions

We reserve the right to refuse service to anyone for any reason. Your content (excluding credit card information) may be transferred unencrypted, and you agree not to reproduce, duplicate, sell, or exploit any portion of the service without our express written permission.

### 4. Accuracy, Completeness, and Timeliness of Information

While we strive to provide accurate and up-to-date information, we are not responsible for any inaccuracies, incompleteness, or outdated content on our website. You should verify important information from primary sources.

### 5. Modifications to the Service and Prices

We may change product prices or discontinue services at any time without notice. We are not liable for any price changes or service disruptions.

#### 6. Products or Services

Certain products or services may be available exclusively online and subject to return or exchange according to our Refund Policy. While we make every effort to display product colors and images accurately, we cannot guarantee the accuracy of your computer monitor's display.

# 7. Accuracy of Billing and Account Information

We reserve the right to refuse any order, limit quantities, or cancel orders placed by dealers, resellers, or distributors. You are responsible for providing accurate account and purchase information.

## 8. Optional Tools

Third-party tools provided on our website are used at your own risk. We have no liability for your use of optional third-party tools. We may offer new services and features that are subject to these Terms of Service.

### 9. Third-Party Links

Our service may include links to third-party websites. We are not responsible for third-party content, products, or services. Use them at your own risk.

### 10. User Comments, Feedback, and Other Submissions

We may use comments and other submissions for various purposes without obligation. You agree not to submit unlawful or offensive content, false information, or any material that could harm our services.

### 11. Personal Information

Your submission of personal information is governed by our Privacy Policy, which can be viewed [here](insert privacy policy link).

### 12. Errors, Inaccuracies, and Omissions

We may correct errors, inaccuracies, or omissions on our website or in the services. We have no obligation to update or refresh the content.

#### 13. Prohibited Uses

You are prohibited from using our services for unlawful, abusive, or harmful purposes. We reserve the right to terminate your use for any prohibited activity.

## 14. Disclaimer of Warranties; Limitation of Liability

We do not guarantee uninterrupted, error-free service. Your use of our service is at your own risk. We are not liable for any damages, including lost profits and data, arising from your use of our service.

### 15. Indemnification

You agree to indemnify and hold us harmless from any claims or demands resulting from your breach of this Agreement.

### 16. Severability

If any provision of this Agreement is deemed unenforceable, the remainder of the Agreement remains in full force.

### 17. Termination

This Agreement is in effect until terminated by you or us. We may terminate your use for violations of the terms of this Agreement.

# 18. Entire Agreement

This Agreement constitutes the entire understanding between you and us, superseding any prior agreements, whether oral or written.

# 19. Governing Law

This Agreement is governed by the laws of the United States.

# 20. Changes to Terms of Service

We reserve the right to update or change these terms. It's your responsibility to check for changes.

## **Contact Information:**

If you have questions or concerns about this Agreement, please contact us at:

Email: artsofoptics@yahoo.com

Phone: 347-544-51-39